



## Product Manager

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## Awards & Honors

**Certified Associate in Project Management**, Project Management Institute, 2021

**Indigo Silver and Bronze**, Indigo, 2021

**Academic Honors Scholarship**, SCAD, 2018 – Present

**Achievement Scholarship**, SCAD, 2018 – Present

**Dean's List**, SCAD, 2018 – Present

**Mira Educator of the Year Nominee**, Techpoint, 2017

**Pacemaker**, National Scholastic Press Association (NSPA), 2016

**Silver Crown**, Columbia Scholastic Press Association (CSPA), 2016

## Skills

Agile	InDesign
Scrum	Asana
Kanban	Figma
Jira	GSuite
Confluence	Communication
Jira Service Management	CSS
SaaS	HTML
B2B	SASS
Photoshop	JavaScript
Illustrator	jQuery
	MailChimp

## Experience

**Feb. 2021 – Present, Product Director**  
nodInnovations, Phoenix, AZ

- Implemented a data-driven product strategy to increase value while following a Lean methodology
- Reconstructed internal HIPAA compliance as the Security Officer while maintaining positive user experience and minimal development complexity
- Created an Agile-based product development plan to refocus and reorganize company resources
- Developed a support strategy to drive consumer-focused service for under-served, technologically-challenged users
- Formulated a new feature definition procedure with an emphasis on human factors while reducing procedural redundancies

**Feb. 2019 – Feb. 2021, Director of Product Management**  
CSA360, Carmel, IN

- Oversaw product definition and operations on a SaaS B2B product through entire product lifecycle
- Improved developer efficiency by 150% within six months by implementing Agile and Scrum methodologies with emphasis on empowering developers
- Managed operations and decisions, including writing user stories, providing design feedback, and coordinating test processes
- Reconnected coworkers by leading and coordinating communication across teams
- Designed and lead multiple internship programs, leading to a 400% increase in program size

**Dec. 2017 - Feb. 2021, UI/UX Designer**  
Archon Tech Strategies, LLC, Carmel, IN

- Conceptualized and prototyped screens for multi-device projects
- Used time management skills in short-deadline projects and worked directly with clients to define needs and goals

**Aug. 2016 – Mar. 2018, Creative Director**  
Communicode, Westfield, IN

- Designed and developed responsive web pages
- Oversaw all visual productions and branding decisions
- Collaborated in a dynamic team with varying backgrounds
- Presented to stakeholders on design progress

## Education

**Savannah College of Art and Design (SCAD), Savannah, GA**  
B.F.A. Candidate, User Experience, May 2022  
Minor, Graphic Design